



Thrive Group  
Integration. Inspiration. Independence.

April 12, 2020

Hi,

I am pleased to provide you with an update regarding the COVID-19 virus. We are continuing to meet as a Pandemic Planning Committee on a daily basis to review and implement new protocols given to us by Public Health and the Ministry of Health. As a Committee, each day we receive updates on what is happening with respect to our 2,500+ clients and residents and our 1,300 staff. I am pleased to report that we have no active COVID-19 cases at this time. We know that things are rapidly changing and we continue to put best practices in place to limit exposure to our clients, residents and staff.

I am hoping that you are taking some well deserved down time over the weekend and enjoying some virtual time with your family and friends. As ever, I am thankful for your patience and understanding during this time. We will continue to keep you posted of any significant changes through our Thrive Group website at [www.thrivegroup.ca](http://www.thrivegroup.ca)

Take care and be well!

Steve Sherrer  
CEO