

General Visiting

During COVID-19

Effective June 9, 2021



Thrive Group

Please continue to visit www.thrivegroup.ca for updates on COVID-19 and visiting guidelines.

Outdoor general visiting is permitted at our LTCHs and community congregate sites! Visiting continues to be based on the following principles:

- * Safety
- * Emotional Well-being
- * Equitable Access
- * Flexibility
- * Equality

Please Consider your own personal health and susceptibility to the virus. Is visiting appropriate? Or, are virtual visits still the safest approach?

Indoor visits may be permitted for residents/clients who have mobility limitations or health conditions that make outdoor visits highly unlikely or impossible. Please see the reverse for further details.

If you are unsure about any of the above, please reach out to the care team to discuss options such as indoor, virtual or window visits. Future phases of in-person visiting may be more suited to a successful visit.

BOOKING YOUR VISIT

1. All general visits must be **pre-booked** so that we can ensure the space and staff are available to provide proper support for the visits.
2. **At this time, visits can be booked over the phone through Home's front desk Monday-Friday during business hours.**
3. Up to two general visitors and two essential care givers are permitted at a time for visits.
4. Children under two do not count towards the total of two visitors (and are exempt from face covering/mask requirements). Children under 14 must be accompanied by an adult for visits.
5. You may visit your loved one for up to **60 minutes**.
6. You will be notified if your visit needs to be cancelled, related to outbreak, weather conditions (**including heat advisories**) or other unforeseen circumstances. **Please provide us as much notice as possible if you need to cancel your visit.**

WHAT TO EXPECT AT YOUR VISIT

1. You will be **screened** prior to your visit. (Please note...COVID-19 tests are not required for outdoor visits)
2. **Please arrive no more than 15 minutes before your visit.**
3. You will be asked to **provide and wear your own mask**. Cloth masks are acceptable for outdoor visits.
4. You will be asked to use **hand sanitizer** and perform regular hand hygiene.
5. **Physical distancing should be maintained however brief hugs are permitted for all residents/clients and visitors regardless of vaccine status.**
6. **Fully vaccinated residents/clients and visitors may hold hands and have close physical contact.**
7. Staff will be coordinating the visits to provide some support and oversight to ensure precautions are followed.

THINGS TO REMEMBER

- ◆ There will be no entry into the building (or washrooms for outdoor general visitors.) Please plan your visit accordingly.
- ◆ Gifts and care packages are to be disinfected prior to sharing at a general visit.
- ◆ Food and drinks are permitted only for the resident/client at visits (visitors, caregivers and staff must keep their masks on at all times)
- ◆ Minimize jewelry, accessories e.g. purses, jackets (The fewer items you bring, the lower the risk of virus transfer. This includes your cell phone.)
- ◆ Avoid touching your mask, face, eyes or adjusting your glasses.

All information in this hand out is current as of June 9, 2021

Information will change as directives change and we evaluate the effectiveness of these precautions.

YOUR RESPONSIBILITY AS A VISITOR

- ◆ Respect the guidelines that have been put in place. If you do not understand them, please ask.
- ◆ Answer all screening questions honestly.
- ◆ Your visit is limited to your loved one, you cannot visit any other resident or client.
- ◆ Be considerate and respectful when interacting with individuals as this is a very stressful time for everyone.
- ◆ Any non-adherence to these safety precautions will result in discontinuation of in-person visits.

MASKS

- ◆ Must be worn for the duration of your visit.
- ◆ Make sure your mask covers BOTH your mouth AND nose.
- ◆ Masks are being worn by all staff inside our homes. They prevent transmission of COVID-19 to our residents, clients, and other staff from asymptomatic individuals (people without symptoms).
- ◆ Masks should only be touched by the elastic straps when putting on and taking off.
- ◆ Never touch the front of the mask.

VACCINES—#THRIVECRUSHINGCOVID

Our residents, clients, staff and essential caregivers have been prioritized for vaccinations in our province related to the risk COVID-19 poses for us. We encourage everyone who is eligible to obtain their COVID-19 Vaccine to support the safety of those we support. High vaccination rates are the roadmap out of this pandemic!!

To book a vaccine appointment online...[click here!](#)

****We are now seeing differing precautions for residents/clients, caregivers and visitors based on vaccine status****



**COVID-19
VACCINE**

Indoor Visits

- ◆ May be permitted for residents/clients who have mobility limitations or health conditions that make outdoor visits highly unlikely or impossible.
- ◆ All general visits must be pre-booked in advance
- ◆ Visits are limited to one general visitor and one essential caregiver
- ◆ All indoor visitors must be rapid tested with a negative result before starting the visit
- ◆ Surgical mask is required, eye protection is not required for a general visit
- ◆ Short hugs are permitted regardless of vaccine status of resident/client/ and visitor
- ◆ Close contact and hand holding is permitted if both resident/client and visitor are fully vaccinated.