



Happy New Year!!

As we bid goodbye to 2020 and welcome in the New Year, many of us will look back on this past year and remember only the sadness, the lockdowns, the masks, the restrictions and the isolation. However, I also want us to remember this past year as one that taught us to value the strength of community, the power of innovation, the warmth of hugs and handshakes and the love of family and friends. As we look forward to 2021 we do so with renewed hope and determination that, together, we will conquer COVID-19, we will renew our friendships and we will hold our loved ones again.

Personally, this year, I have never been more proud or grateful for the staff and leaders across our 17 locations and through our home based services. These inspiring and courageous individuals have worked tirelessly to make sure that our residents and clients have been kept safe and well cared for. They have worked long hours and given up their weekends, their holidays and their family time and come to work with smiles on their faces and love in their hearts to make sure that the most vulnerable in our communities are kept safe and healthy. Thank you all.

I also want to thank all family members and friends. Thank you for your unwavering support and cooperation. Knowing that you have trusted us to care for your loved ones has kept us motivated and helped us continue our mission throughout these most difficult times.

We know we are not out of the woods yet, indeed, we may face further challenges before we experience the relief that we are all hoping the vaccine will bring. Therefore, I ask that you continue to honour all the protocols that have been put in place over this past year. You continue to keep your distance, wear your masks, wash your hands and celebrate the New Year virtually, so that, soon, we can once again visit with our loved ones, hug our parents, our children and grandchildren, celebrate life events and enjoy all that 2021 promises to bring.

Wishing you all a very happy, healthy and safe New Year.

Steve Sherrer
CEO