



29th January, 2021

Dear All,

The well-being, health and safety of our clients, residents, staff and loved ones continues to remain our top priority at all Thrive Group of organizations. As you are aware, since the on-set of the pandemic, we have implemented all screening and testing requirements as directed by the Ministry and our local Public Health offices. For some time now we have been conducting weekly surveillance testing of all our staff and also testing all residents displaying any of the symptoms compatible with COVID-19.

Earlier this week, surveillance testing identified a staff case at St. Peter's Residence which resulted in the Home going into outbreak. Unfortunately, we learned earlier today, that one of our residents at the Home has also tested positive for COVID-19. Both individuals are in self-isolation and following all Public Health directives. Throughout the day, our staff and leaders have been in communication with residents, families and staff at St. Peter's impacted by the outbreak. We continue to follow all Ministry and Public Health directives to ensure that we do everything possible to manage the situation and reduce further spread of the virus within the Home.

We reassure you that all our staff is extremely experienced in managing respiratory illnesses and that we are following all directions from the Ministry of Health and our local Public Health unit. We have rigorous infection management practices and processes in place throughout all our locations.

The outbreak status of our Mississauga, Aghabi Transitional site continues, with one client and one staff case. I am pleased to inform you that, as of today, the outbreak at our Hamilton HUB site was declared over.

At this time, we want to acknowledge the unwavering courage and devotion of our staff in the provision of quality care to our clients and residents. Thank you for your on-going understanding and support during this difficult time. Please be assured that we are continuing to make decisions in the best interests of our clients, residents and staff to make sure that their health and safety remain our highest priority. As we receive further information from Public Health, we will let you know.

Stay healthy and safe.

Steve Sherrer

CEO