



January 8, 2021

I hope that everyone is adjusting to the lock down and that you have been enjoying some of the great sunshine we have been having over the past week. I wanted to let everyone know that the Pandemic Committee continues to connect to receive up to date information from each of our 17 sites and to develop or refine plans to address any challenges.

I want to reassure you that we are continuing to assess every situation that presents itself in this different time and that we continue to be steadfast in our commitment to our clients, residents and staff. Our 3,000 clients and residents and our 1,350 staff deserve the best and this remains our number one priority.

As you know, we continue to conduct weekly universal surveillance testing for all of our staff and essential caregivers at our long-term care sites. This screening is a proactive strategy to identify people who might be contagious with COVID-19 but go unrecognized. We also continue to wear all necessary PPE at all of our locations and over the past few months we have expanded this by requiring staff to also wear face shields at all of our sites. Hamilton Public Health has advised us that as a result of our weekly testing for staff, we have four confirmed asymptomatic staff at Idlewyld Manor placing the home in outbreak. These individuals are at home in isolation. We are monitoring all residents and staff as per our usual screening practices at the home.

I want to reassure you that we have no further confirmed cases of COVID-19 across any of our other 16 sites. We will continue to keep you informed of any new information as it becomes available.

Please continue to look after yourselves and stay well!

Steve Sherrer
CEO