



May 2, 2020

Dear Residents, Family Members and Friends,

I am writing this update early this morning to reassure you that all of Thrive Group's 17 locations remain COVID free and our staff continue to do everything humanly possible to ensure that our residents and clients remain safe, healthy and well cared for. Most recently, Public Health has implemented ongoing daily assessments that helps homes measure their various levels of risk based on a variety of criteria including staffing levels, availability of personal protective equipment (PPE) and infection control measures that are in place. We are pleased to inform you that both Idlewyld Manor and St. Peter's Residence at Chedoke rate in the "Green" category, which means our homes are not considered to be at risk at this time. Our staffing levels are strong, we have adequate levels of supplies of PPE and the infection control measures we have had in place continue to meet and in some cases exceed Public Health and Ministry recommendations. Although we are pleased to rate in this low risk category, we continue to remain vigilant. As I mentioned yesterday in my update, Idlewyld Manor and St. Peter's Residence will commence testing of all our staff and residents this week. This will give us more information as to the status of our homes regarding the virus, so that we can put further measures in place if necessary to deal with the outcomes of the tests.

In our community and congregate living sites, we continue to use all precautionary measures to ensure our clients and staff remain healthy and safe at this troubling time. Our community locations and congregate living sites are not required to do individual testing at this time. However, if these requirements change we will let you know.

Once again, I want to thank our clients, residents, family members, community partners and friends for all your outpouring of support. Our leaders and staff receive daily letters and telephone calls with words of gratitude. It is our mission to provide the best service possible for the individuals in our care, and we will stand steadfast in our determination to do everything we can to make sure we protect your loved ones.

I encourage you to continue to read our website updates and Facebook posts for the most up to date and accurate information regarding the status of our long-term care homes, supportive housing and congregate locations. Please continue to reach out to the staff at your respective home if you have any questions or concerns.

Stay safe,

A handwritten signature in blue ink that reads "Steve Sherrer".

Steve Sherrer

CEO