



Thrive Group
Integration. Inspiration. Independence.

May 26, 2020

Dear Residents and Family Members.

I hope that everyone had a good weekend and is enjoying the early summer weather.

I want to provide you with a short update regarding COVID-19 and how we are responding to it across our Long Term Care homes and community settings. As you know, we have been waiting for the results of the universal COVID-19 tests that were conducted recently for residents and staff at Idlewyld Manor and St. Peter's Residence at Chedoke. I am pleased to report that we have now received 99% of test results for Idlewyld Manor residents and they are **negative**. We have also received 100% test results for all staff tested during the universal testing period, and they too are **negative**. We are hoping to receive the remaining resident test results in the coming days. The Idlewyld Manor leaders have now been able to speak to all resident family members directly to inform you of these results. Just like each of you, we too are relieved to receive such positive news. These results are a testament to the rigorous screening measures, timely and appropriate use of personal protective equipment, adherence to physical distancing protocols, scrupulous hygiene and sanitation processes and adherence to all other recommended precautionary measures that have been put in place and meticulously followed by our staff.

As we continue to await the results of the universal testing completed at St. Peter's Residence at Chedoke, I want to reassure you that there are no residents exhibiting symptoms of any kind at this time. I am also pleased to inform you that we continue to have no active COVID-19 cases at any of our 17 supportive housing, congregate living and long-term care sites.

I want to repeat my commitment to you all. The health, safety and well-being of all our residents, clients and staff remain our number one priority across all our Thrive Group locations. I will continue to provide you with up to date information as it becomes available. I once again thank you for your continued patience, support and trust during this difficult and emotional time. Please do not hesitate to reach out to staff if you have any questions or concerns. We are here for you.

Stay healthy and safe.

Steve Sherrer
CEO