



May 29, 2020

Dear Residents, Clients and Family Members.

As you know from my previous message, during the past week at Idlewyld Manor, 99% of resident tests and 100% of staff tests came back negative. We have now heard that the outstanding resident test is **negative**, therefore giving us 100% negative results for both staff and residents. I am now pleased to inform you that, as of this evening, 99% resident test results at St. Peter's Residence at Chedoke and 99% results for all staff tested are also **negative**. We are awaiting the outstanding test results which I will share with you as soon as we hear further from Public Health. Today our St. Peter's leadership team contacted all family members individually to inform you of these results.

Many of you have been asking if there will be a second round of testing at our long-term care locations. To date we have not received any information from the Ministry regarding a second round of testing. However, we are anticipating this next round will happen soon. We also expect that testing of staff and clients in our community settings will commence shortly. As soon as we know more I will let you know.

As we see more and more Ontario businesses open up their doors in this new reality, many of you have been asking if we are considering lifting some of our visitor restrictions. As the warmer weather approaches, we are exploring, with extreme caution, how we might use our outdoor spaces to reintroduce visits for family members and expand services for our residents and clients. We fully understand everyone's desire to spend time with loved ones, however, like you, we also want to make sure, when we do lift some restrictions, we do so under the guidance of Public Health so as not to jeopardize the safety of our clients, residents and staff and undo all the good work that has been done to date in controlling the spread of the virus at our locations.

Again I wish to recognize and commend our staff from across our 17 Thrive Group locations. Because of their hard work and unwavering focus on screening, use of personal protective equipment, physical distancing, scrupulous hygiene processes and adherence to all other recommended precautionary measures, we have been successful in managing the risk of the transmission of the virus in our LTC homes and community settings.

Furthermore, I want to repeat my commitment to you all. The health, safety and well-being of all our residents, clients and staff remain our number one priority. I encourage you to continue to review our regular updates on the web page at www.thrivegroup.ca and reach out to our staff if you have any questions. This weekend we are wrapping up our Moving to Make It Happen fundraising event and I want to take this opportunity to thank our residents, clients, staff, family members, corporate sponsors and friends for your generosity. Be sure to check out what everyone got up to on our Face Book page.

Thank you again for your continued patience and trust. Have a safe and healthy weekend.

Steve Sherrer
CEO