

May 5, 2020

Hello everyone,

I wanted to give you assurance that the Thrive Group Pandemic Planning Committee continues to meet virtually every day to ensure we remain up to date on Ministry and Public Health directives and positioned to analyze and respond to data and local trends.

I am happy to inform you that we continue to have no active cases of COVID-19 at any of our long-term care, congregate living and supportive housing locations. We have no clients or residents showing any symptoms of the virus at this time and only one staff off as a precautionary measure with cold like symptoms. My last couple of updates advised you that we were in the process of testing all of our residents and staff at our long-term care homes as part of the Ministry's universal testing directive. Our nursing teams, in conjunction with Hamilton paramedics, have tested over 125 staff and 32 residents to date and we expect results later this week. Universal testing will continue over the next week in an attempt to determine if any of our residents or staff are asymptomatic. As you know, we have been using full precautionary measures for several weeks with appropriate personal protective equipment to mitigate the risk of the virus spreading.

I hope that you are continuing to link with your loved ones through technology like Zoom or Face Time. Please continue to connect with our staff at our various locations to stay connected – we know that this makes an incredible difference to your loved ones.

I would also like to take this opportunity to commend our diligent and committed staff for their perseverance over the past seven weeks. They are truly our heroes who have come to work day in and day out to be the extended family supporting your loved ones. They continue to amaze me, give me confidence and make me proud of the work they do every day, especially throughout these different times.

Please continue to monitor our website and equally important our Facebook posts to learn more about what is happening at our sites and how residents, clients and staff are coping during this time.

Sincerely,



Steve Sherrer  
Chief Executive Officer