



November 12, 2020

Dear Staff, Residents and Family Members,

I want to provide you with an update regarding our outbreak at Idlewyld Manor. Late last week I informed you that one of our residents and one staff tested positive for COVID-19.

Unfortunately, late last evening Public Health informed us that we have additional residents and staff who have also tested positive for COVID-19 in our home. We have made contact with all family members of those who tested positive. As a result, we have placed the home in outbreak to mitigate further spread of the virus. As per the Thrive Group COVID-19 Visiting Policy and that of the Ministry, residents at Idlewyld may have a maximum of one essential care giver visiting in home at any one time.

As you know, the well-being, health and safety of our clients, residents, staff and loved ones are our top priority. We are working with Public Health and St. Joseph's Hospital Infection Prevention and Control teams to ensure that we have the best practices in place. We are grateful for the guidance provided to us by our local Public Health and hospital partners during this challenging time.

All of our other congregate and long-term care sites are not in outbreak at this time.

We thank you for your patience, understanding and support during this difficult time. Please be assured that we are continuing to make decisions in the best interests of our clients, residents and staff to make sure that their health and safety remain our highest priority.

Stay healthy and safe.

Steve Sherrer
CEO