



Dear Thrive Group Family,

I want to thank everyone for the incredible job you have been doing keeping our clients and residents safe and healthy, especially over the past month. Whether you celebrate Easter, or just celebrate the coming of Spring, this is a weekend that many of us would plan to spend with our friends and families. Normally, our residents and clients would also be anticipating visits with their loved ones. This year, however, we are faced with a different reality, and the families of our residents and clients are relying on you to be there to help them stay connected to their loved ones. Because of this, your help is needed and appreciated more than ever.

I know this is not an easy time for anyone, and the courage you have shown day after day is inspiring. You have made the admirable decision to build a career around helping people. Whether you are providing direct health care, or you are working in dietary, laundry, housekeeping, administration or maintenance, you are the backbone of this community and you are holding us all up.

I understand that many of you will spend time working over this long weekend caring for the most vulnerable in our community. I also understand that this means you may not get to spend time with your own families. Please know that we are so grateful to you and your loved ones for the sacrifices you are making so you can be there for those who need you most.

Easter represents a time of growth and rebirth. Spring flowers are arising from the frozen ground and buds are sprouting on the trees around us. Just as these flowers and trees find their way into the sunshine, we too will emerge from the other side of this crisis, stronger, wiser and more determined than ever in our resolve to provide the best care possible to our clients and residents.

Thank you all from the bottom of my heart. The work that you do each and every day is saving lives and making for a better, healthier tomorrow. Look after yourselves, look after your families and look after each other.

With my eternal gratitude.

Steve.

A handwritten signature in blue ink that reads "Steve Sherrer".

Steve Sherrer
Chief Executive Officer