

Visiting Policy Summary

Effective October 14th, 2022



Thrive Group

Our full Visitor Policy is available online at www.thrivegroup.ca

Types of Visitors

General visitor

- is a person who is not an essential caregiver and is visiting to provide non-essential services related to either the operations of the home/program or a particular resident, client or group of residents/clients.

Designated Essential Caregiver

- is a family member or friend of a resident/client or a person of importance to a resident/client,
- provides one or more forms of support or assistance to meet the needs of the resident/client, including providing direct physical support such as activities of daily living or providing social, spiritual or emotional support, whether on a paid or unpaid basis,
- is designated (in writing to the home) by the resident/client or the substitute decision-maker with authority to give that designation, if any, and
- in the case of an individual under 16 years of age, has approval from a parent or legal guardian to be designated as a caregiver.

Summary of Visiting Guidelines

- **Maximum number of visitors**— visitor (general and caregiver) maximums are based on available space at the home to optimize physical distancing.
- **Booking of general visits** is required at the community congregate sites or if you are looking to have more than 4 visitors at any of the LTC sites.
- **Booking visits for Essential Caregivers** is not required.
- **Vaccine requirements**—All indoor visitors and caregivers are required to be fully vaccinated and are encouraged to “stay up to date” with all COVID-19 doses. Please bring proof of vaccinations to your first visit. (Exceptions can be reviewed if there is a medical exemption or palliative situation)
- **Self-Screening**—Please self-screen for any symptoms of COVID-19 or other communicable illnesses. **IF YOU ARE ILL—PLEASE DO NOT VISIT.**

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- **Active Screening**— You will be required to pass active screening where you will be asked a series of questions by site staff upon arrival.
- **Rapid testing**—all visitors and caregivers are required to complete rapid antigen testing on each day they visit the home.
- **Masks and Eye Protection** —Please wear your own mask to our home. You will be provided with a medical mask upon your arrival that must be worn in all common and shared spaces. The Ministry continues to recommend (but no longer requires) caregivers and visitors to wear masks when alone in a resident/client room (1:1 scenarios). This would also include eating/drinking in resident/client rooms. Eye protection (and all other necessary PPE) is required if visiting a resident/client in isolation or if directed by Public Health.
- **Essential Caregiver Designation**—is to be done by the resident/client or substitute decision maker (if applicable).
- **Education**—You are required to review educational materials on the required infection control precautions provided by the home before your first visit and must attest that you have reviewed and understood the materials monthly thereafter (hard copies are available and the direct links below).
- **Personal Items**—Please limit the quantity and size of personal items you bring into the home such as jackets, bags, etc.
- **Hand Hygiene**—You will be required to sanitize your hands before entering the home, frequently during your visit and when exiting the home.
- **Physical Distancing**—You are required to maintain a 2 meter/6 foot physical distance from all others during your visit. This does not include the resident/client when you are providing care but distancing is a public health recommendation at all other times.
- **Outbreaks**—Should the site declare an outbreak, we will be taking direction from local Public Health and provincial authorities to determine our approach to visiting restrictions.

YOUR RESPONSIBILITY AS A VISITOR

- ◆ Respect the guidelines that have been put in place. If you do not understand them, please ask.
- ◆ Answer all screening questions honestly.
- ◆ Your visit is limited to your loved one, you cannot visit any other resident or client.
- ◆ Any non-adherence to these safety precautions will result in discontinuation of in-person visits.

ACCESS TO MANDATORY TRAINING MATERIALS AND VISITING POLICY

Please access the [visiting policy](#) and [infection control education](#) resources on our website:
www.thrivegroup.ca/covid

Or use your smart phone to directly access our infection control training video here:

