

Update: March 21, 2020

Hi everyone,

As promised, we have been posting some of our good news stories with respect to how some of our clients and residents are staying in communication with their loved ones. We will continue to post more of these stories over the coming days. A couple of us had a chance to meet up with staff early this morning at shift change to thank them for all their hard work and hear how things are going. I am so grateful to work with such an incredible group of individuals who are so committed to meeting the needs of our clients and residents. A big thank you and hats off to the front line staff for always rising to the occasion and being so selfless. I would also like to extend my thanks to our leadership team for going the extra mile with the staff – you inspire all of us! Our Board of Directors continues to provide us with great support and guidance and also wants to thank everyone for being so dedicated to the people we have the privilege to serve each day.

We have no active cases of COVID-19 and we are continuing to secure our sites so that we limit the risk so that staff can focus on what they do well – providing exceptional support and care to our clients and residents. We thank family members for being so respectful of these changes and honouring our approaches during this pandemic. We also thank family members who have taken the opportunity to share their experiences and ask if you have anything you would like us to showcase, please let us know.

Once again, thank you and I hope that you are distancing yourself from others and staying healthy. Make the best of a different kind of weekend.

A handwritten signature in blue ink that reads "Steve Sherrer". The signature is written in a cursive, flowing style.

Steve Sherrer
Chief Executive Officer