



COVID-19 Update: March 18, 2020 – No. 2

Communication for All Residents, Clients, Families and Staff

It has been another busy day with many significant announcements by the federal and provincial governments. Our Pandemic Planning Committee is continuing to meet to ensure we are proactively implementing practices and protocols to ensure the health and well-being of our clients, residents, staff and families.

This morning Prime Minister Justin Trudeau announced an \$82 billion aid package to help Canadians and businesses cope with the COVID-19 pandemic, including income supports, wage subsidies and tax deferrals. For further details, see Canada's COVID-19 Economic Response Plan: Support for Canadians and Businesses.

Governments are continuing to highlight the importance of Canadians staying at home and we are truly appreciative of family members understanding the importance of our visitation restrictions. We recognize how difficult this is and we are hoping that through technology you are able to access your loved ones to keep up to date and be in regular contact with them during the pandemic.

We have been blessed to see the best in our staff, clients and residents through this challenging time. We have numerous great news stories where resident family members have connected regularly with their loved ones via technology. We will continue to provide you with some of these good news stories through these communications.

On behalf of our Board of Directors and leadership team, I want to express our deep appreciation to everyone. We are privileged to work in the healthcare field and honoured to play a significant role in this critical time. Once again, please stay healthy, let's flatten the infection line.

Sincerely,

A handwritten signature in blue ink that reads "Steve Sherrer".

Steve Sherrer
Chief Executive Officer